

OptumServe federal prime contract vehicles



In 2017, Optum® formed a new federal health services business called OptumServe™, bringing together the unique capabilities of Optum, its partners and several independent subsidiaries, including The Lewin Group, LHI and QSSI. Together, we partner with the Departments of Defense, Health and Human Services, Veterans Affairs and other organizations to help them achieve their missions. By providing solutions in health policy research and consulting, health IT, data and analytics, health care operations and military and Veteran health services, OptumServe is proud to support federal agency efforts to modernize the U.S. health system and improve the health and well-being of those they serve.

Advantages of using OptumServe Indefinite Delivery, Indefinite Quality (IDIQ) contracts

- Delivers health care services and technology through a streamlined acquisition process
- Reduces procurement lead time and speeds service delivery
- Simplifies ordering process and reduces paperwork
- Enables agencies to procure leading technology efficiently through upfront selection of qualified bidders
- Provides a wide selection of commercial items and advanced technologies
- Offers predetermined fair and reasonable prices
- Allows execution without protest

Types of service

Contract vehicles	Sponsor	Who can use	Analytics & data management	Application & software development	Behavioral health services, EAP and consulting	Business process services	Data center & storage	Desktop management	Enterprise architecture	Evaluation & information services	Information security	Help desk /call center services	IT outsourcing & O&M	Management & consulting services	Modeling, simulation & analysis	Policy analysis & assessment	Program management	Research & development	Strategy & planning	System engineering & integration	Test & evaluation	Training
GWAC																						
GSA Alliant 2	GSA	All Federal and DoD	✓	✓		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓	✓
Chief Information Officer - Solutions Partners 3 (CIO-SP3)	NIH NITAAC	All Federal and DoD	✓	✓		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓	✓
Multi-agency																						
GSA Schedule 738X	GSA	All Federal and DoD			✓																	
GSA Schedule 70 - IT	GSA	All Federal and DoD	✓	✓		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓	✓
GSA PSS Schedule 874 - MOBIS	GSA	All Federal and DoD	✓			✓				✓			✓	✓	✓	✓	✓	✓	✓			✓
Program Support Center (PSC)	HHS	All Federal and DoD	✓							✓				✓	✓	✓	✓	✓	✓			✓
SeaPort Enhanced (SeaPort-e)	Navy	Navy & USMC	✓	✓		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓	✓
Readiness and Health Directorate of the Bureau of Medicine and Surgery (BUMED)	Navy	Navy and USMC	✓							✓				✓	✓	✓		✓	✓			
GSA PSS Schedule FABS 520	GSA	All Federal and DoD	✓																			
Agency specific																						
CMS Strategic Partners Acquisition Readiness Contract (SPARC)	CMS	HHS	✓	✓			✓		✓		✓	✓	✓				✓			✓	✓	
CMS RMADA	CMS	HHS	✓							✓				✓	✓	✓		✓	✓			✓
Health Resources and Services Administration (HRSA) Evaluation Studies Domains 1 and 2	HHS	HSRA	✓							✓				✓	✓	✓			✓			✓
AHRQ Action III	AHRQ	AHRQ	✓							✓						✓		✓	✓			✓
Enterprise Development Support Services (EDSS)	DoED	DoED	✓	✓			✓	✓	✓		✓	✓	✓				✓	✓	✓	✓	✓	✓
Enterprise System Life Cycle Management Support (ELMS)	FDA	FDA		✓			✓	✓	✓		✓	✓	✓							✓	✓	
ASPE Disability, Aging and LTC Policy and Data Analysis	HHS	ASPE	✓							✓				✓	✓	✓			✓			
DHS EAGLE II - FC3	DHS	DHS																				✓
CMS Measure and Instrument Development and Support (MIDS)	HHS/ CMS	CMS	✓							✓						✓		✓	✓			✓

OptumServe Indefinite Delivery, Indefinite Quantity Vehicles (IDIQs)

Governmentwide acquisition contracts (GWACs)

GSA Alliant 2

GSA's Alliant 2 contract offers flexible information technology solutions to all federal agencies through performance of a broad range of services, which may include the integration of various technologies critical to the services being acquired. This flexible contract vehicle supports all contract types.

NIH/NITAAC CIO-SP3

The NIH/NITAAC CIO-SP3 GWAC offers a wide range of IT solutions for all federal agencies but with a particular focus on health-related IT solutions. This flexible contract vehicle supports all contract types.

Multi-agency IDIQ contracts (MACs)

GSA Schedule 70, Information Technology (IT) Services

This vehicle provides a flexible contract for purchasing a wide range of information technology products and services across all federal agencies and state governments. (SIN) 132-51, 62, 33, 34, 32 and 132-56.

GSA PSS Schedule 874, MOBIS

This schedule offers a full range of management, consulting, and training services across all federal agencies. It is designed to allow federal agencies to begin or continue management, organizational and business improvement efforts.

GSA Schedule 738X

GSA's Schedule 738X addresses the full spectrum of professional counseling, Veterans readjustment and behavioral health services, and comprehensive employee assistance services. Specific services include physical/occupational/educational and vocational therapy, and outpatient recovery; personal and family support; wellness coaching; psychotherapy; and telemental health counseling services which augments treatment and improves patient access using telehealth channels. This flexible contract vehicle supports all federal agencies.

GSA PSS Schedule FABS 520

GSA Schedule 520 addresses recovery audits. Audits performed to recover funds resulting from overpayments, duplicate payments and underpayments.

HHS Program Support Center (PSC)

PSC offers over 40 services to HHS and other federal agencies and operates on a competitive fee-for-service basis in five key markets: administrative operations, real estate and logistics, financial management, occupational health and procurement management. PSC is the largest multi-function shared service provider to the federal government.

Navy SeaPort-e

This is a Navy contract vehicle for acquiring support services in 22 functional areas including engineering, technical, programmatic and financial management.

The Readiness and Health Directorate of the U.S. Department of the Navy's Bureau of Medicine and Surgery (BUMED)

This contract provides support services on behalf of BUMED in its mission to support the management of readiness and health of the U.S. Navy and Marine Corps. There are currently 12 programs within BUMED's Readiness and Health Directorate: Integration Support, R&D, Women's Health, Pharmacy, Health Records Management, Medical Home Port, Integrated Care Management, Dental Clinical Community, Behavioral Health Integration, Navy Comprehensive Pain, Clinical Communities Management and Operational Medicine.

Agency-specific IDIQ contracts

CMS Strategic Partners Acquisition Readiness Contract (SPARC)

The Strategic Partners Acquisition Readiness Contract (SPARC) is used to provide strategic, technical, and program management guidance and support services, to facilitate the modernization of CMS business processes and supporting systems. It is available to all components within the Centers for Medicare and Medicaid Services (CMS) and all Health and Human Services (HHS) Operating Divisions to procure IT System development services, from end to end.

HHS Health Resources and Services Administration Evaluation Studies (HRSA)

This vehicle is a contracting mechanism for high-priority, short-term evaluation studies, evaluation and information syntheses, policy and environmental assessments, and performance measurement tools and systems in support of various programs and divisions within the Health Resources and Services Administration (HRSA) under Domain 1 and Domain 2.

CMS Research, Measurement, Assessment, Design, and Analysis (RMADA)

RMADA provides analytic support and technical assistance for models and demonstration programs that are derived under the Patient Protection and Affordable Care Act (ACA). Support includes the design, implementation, and evaluation of research and/or payment and service delivery models to test their potential for reducing expenditures for Medicare, Medicaid, CHIP and uninsured beneficiaries while maintaining or improving the quality of care.

AHRQ ACTION II and ACTION III

These vehicles provide field-based delivery system research. The task orders involved support and study the development and testing of interventions designed to improve care delivery as well as the dissemination and implementation of successful care delivery models in diverse care settings.

DoED Enterprise Development Support Services (EDSS)

EDSS provides an enterprise approach for acquiring, managing the development of, and implementing and maintaining enterprise system development projects in compliance with the Federal Student Aid's standards and guidelines and the Department of Education's Lifecycle Management (LCM) Framework.

FDA Enterprise System Life Cycle Management Support (ELMS)

ELMS is used to acquire planning, design, development, testing, implementation, operations coordination and maintenance of FDA's systems and applications.

DHS EAGLE II

The DHS Eagle II provides a full range of services and solutions in support of developing, implementing, and maintaining technology to support DHS business functions. FC 3 provides independent test, validation, verification and evaluation solutions.

ASPE Disability, Aging and Long-Term Care Policy and Data Analysis (DALTCP)

DALTCP supports policy development and analysis; demonstration and evaluation design; program assessment and evaluation; and data infrastructure development and modeling for ASPE.

CMS Measure and Instrument Development and Support (MIDS) Contract

The MIDS contract is used to develop outcome, process, structural, cost and composite quality measures that are reflective of quality care across a wide range of health care settings. Its purpose is also to support collecting data that could be used to trend quality related to patient care for those patients who receive services across settings, as well as other uses related to cross-setting analysis.

Company information

Optum has broad and deep capabilities that enable us to serve all participants across the entire health system. Relationships are at the heart of everything we do. Our government solutions focus on health IT, data and analytics, population health management, health care operations, health care delivery, and health policy research and consulting. Here are a few examples of the clients we serve:



About Optum

OptumServe is a part of Optum, Inc. Optum is a leading information and technology-enabled health services company dedicated to helping people live healthier lives and helping make the health system work better for everyone. With more than 120,000 people worldwide, Optum delivers intelligent, integrated solutions that help modernize the health system and improve overall population health. Optum is a part of the UnitedHealth Group (NYSE: UNH).

Recognitions

Optum was ranked **No. 1** in Healthcare Informatics magazine's Top 100 in 2018

UnitedHealth Group was ranked **No. 5 on the FORTUNE 500** in 2018

Optum earned Frost & Sullivan's **2016 North America Company of the Year Award** for the population health management market

UnitedHealth Group was honored by the National Business Group on Health with a **"Best Employer for Healthy Lifestyles"** Platinum Award in 2017

UnitedHealth Group was named a 2018 **Top 100 Military Friendly Employer** and a 2018 **Top 50 Military Spouse Friendly Employer** by Victory Media

UnitedHealth Group was named one of the **"World's Most Admired Companies"** by FORTUNE, 2011-2018

For more information about OptumServe prime contract vehicles, please contact:

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Optum is a part of the UnitedHealth Group (NYSE: UNH). QSSI and The Lewin Group are part of OptumServe. QSSI holds the following GWAC and IDIQ contracts: GSA Alliant 2, CIO-SP3, GSA Schedule 70, FDA ELMS, SeaPort-e, EAGLE II - FC 3, and DoED EDSS SA-3. The Lewin Group holds the following IDIQ contracts: BUMED, MIDS, HHS CMS RMADA, HHS PSC, HRSA – Domain 1 and Domain 2, AHRQ Action III, GSA Schedule 70, and MOBIS.



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